Hello, I read their FCC's policy and law ( with CSD sign lanugages). I understand very clearly what they point with VRS. But, expect only is "Call Back" I disagree with FCC what they said it's legal cant call back. Reason is when I call for an interpreter and wait wait to sit my butt on the chair. Too taking longer but i have to errands to do. Let them call me back when they are done with an interpreter other deaf then next me to call me back clearly to save my time. Give me a times errands do with my children my duty is. I dont like to seat and wait wait wasting my time watch that screen comment until interpreter show up that is very wastes my TIME! If you have any questions and please free email and let me know. Thank you for read this email and knowledges my felt and tell you honestly. Have a good day. Sincerely,

Mrs. Veronica T. Bush (VBUSH@sc.rr.com)